

# Property Manager's Insurance Portal Operating Instructions

**STEP 1:** Log in to the portal with your email and password. If you can't remember or lost your password, click on *Forgot Password?* to receive login reset instructions. Bookmark the page for quick access.



Portal Link: https://brokerportaluatusa-surevestor.insuredhq.com/

**Step 2:** Make sure that you verify the PM Company you're registering with. Click on Clients to view your list of Landlords on file; you may also input the Landlord's Name in the Client Name field and hit the Search button to pull up a specific Landlord record.

	Verify the system shows	Surevestor Inc
	your PMC and Name	
Surevestor Property Management		
Clients	Search For Client: Client Name Insured Mobile Insured A	ddress Or input the Landlord's name
Your Accounts	Search SLP Add Po	in the "Client Name" field and hit "Search"
Profile		
Change Password	Client Name	Actions
Contact Us		No Clients Found!
Logout	Click on "Clients" to see your list of Landlords	Powered By InsuredHQ 🔀
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**Optional - Step 3:** To add a new Landlord record, click on Add Policy and complete the form that follows. Fields marked with \* are required. If the Landlord is a Company, type in the Company name under the Legal Name field instead. Don't forget to scroll to the bottom to hit Save and Continue.

	Surevestor Inc
Surevestor Property Management	CLIENTS
Hello Kate Alfonso Purino	
Clients	Search For Client         Client Name         Policy Reference         LOB description         Insured Email           Insured Mobile         Insured Address         Insured Address         Insured Email         Insured Email
Your Accounts	Search SLP Add Policy Click to add a new Landlord
Profile	
Change Password	Client Name Actions
Contact Us	No Clients Found!
Logout	Powered By InsuredHQ
COPYRIGHT 2022 ALL RIGHTS RESERVED	
×	Surevestor Inc
Surrevestor Property Management	E Surevestor Inc
Surevestor Property Management Helio Kate Alfonso Purino	Surevestor Inc Add New Client
Vertical Autoria Property Management Hello Kate Alfonso Purino Clients	Add New Client
Vour Accounts	Surevestor Inc Add New Client Add New Client
Surrevestor Property Management Hello Kate Alfonso Purino Clients Your Accounts Profile	Surevestor Inc Add New Client Add New Client
Konstant Service	Add New Client  Add New Client
Contact Us	Surevestor Inc   Add New Client     Add New Client     Add New Client     *Salutation     None     First Name     Middle Name     *Last Name
	Add New Client Add New Client Add New Client
COUVERGINT 2022 ALL RIGHTS RESERVED	Surevestor Inc   Add New Client 4     Add New Client     ACCOUNT INFORMATION     *Salutation     None     First Name     Middle Name     *Last Name     *Legal Name     *Legal Name     *Email Address
X UNICATION UNICATIO	Surevestor Inc     Add New Client     Add New Client     *Salutation     None     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation
Copyright 2022 ALL RIGHTS RESERVED	Surevestor Inc     Add New Client     Add New Client     Account INFORMATION     *Salutation     None     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation     *Salutation     *Salutat

	State				
	State Code				
Surrevestor Property Management	Physical ZipCode				
Hello Kate Alfonso Purino					
Clients	PHONE NUMBERS				
Your Accounts	Phone	Country Code	Area Code		
Profile	Work Phone	Country Code	Area Code		
Change Password	Mobile	Country Code	Area Code		
Contact Us					
Logout		ſ	Save and Continue		
COPYRIGHT 2022 ALL RIGHTS RESERVED		C		~	
			Powered By	InsuredHQ 💢	

Step 4: Once you have the Landlord record you wish to view or submit a policy request for, simply navigate back to the Clients tab and click on Manage Client beside the Landlord's name.

Search For Client:	Client Name	Policy Reference	LOB description	Insured Email	
Insured Mobile	Insured Address				
Search SLP	Add Policy				
Client Name		Actions			
Darwin Watterson		Manage	Client		
David G Holt		Manage	Client		

This will open up a new page with the Landlord's information (top of page), an Add Policy button (middle of page), and a List of their Policies (bottom of page). You could click on the View Landlord Info button in the upper right corner to view and to edit the Landlord record. You could scroll down to view existing Landlord records, and click on the View Policy History to preview a specific Policy and its history. And of course, you could click on Add Policy to place a new Policy Request for this Landlord.

		Phone:	203 123 4567	
ccount:		Email:	Darwin@WatersonPM.com	
aiung ddress:	2115 East Belt Line Road Dallas			CIICK here to
	Carrollton, 75006			edit Landlord Info
nysical	2115 East Belt Line Road Dallas			1
ddress:	County			Landlord's Information
	Carrollton, 75006	*********		
Poli	cy List Client Accounts			
_				ick to Request Policy for this Landlord
	SLP		Add Policy	ck to Request Policy for this Lanalora
SLP Sche	eer Landlord Protection Insurance Policy		Policy Information	1
Policy/	t Transaction Date/Time	*	Policy Information	
Lates	er Landlord Protection Insurance Policy Claim #: SLP2022000183 et Transaction Date/Time	*	Policy Information 04/29/2022 17:05:10 \$	1
Lates Policy/	er Landlord Protection Insurance Policy (Claim #: SLP2022000183 et Transaction Date/Time ency y Class	¥	Policy Information 04/29/2022 17:05:10 \$ SLP Scheer Landlord Protection Insur	ance Policy
Lates Curre Policy Policy	er Landlord Protection Insurance Policy (Claim #: SLP2022000183 et Transaction Date/Time ency y Class y Transaction Type		Policy Information 04/29/2022 17:05:10 \$ SLP Scheer Landlord Protection Insur Endorsement	ance Policy
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Policy Policy Policy Policy Policy Total Policy Policy Total	er Landlord Protection Insurance Policy (Claim #: SLP2022000183 et Transaction Date/Time ency y Class y Transaction Type tion Date - Policy End Date Period Premium y Category y Reference This Transaction		Policy Information 04/29/2022 17:05:10 \$ SLP Scheer Landlord Protection Insur Endorsement 05/03/2022 - 04/29/2023 \$ 467.25 123 Main street, Houston, TX, 77001 \$ 0.00	ance Policy
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Step 5: Complete the Scheer Landlord Protection Policy - Application - Request for Cover. Under the Disclosure tab, make sure that you read and download the Master Policy Document for your state. Under the Landlord Details, make sure that you read and understand the State Fraud Warnings.

The portal will highlight required fields and prompt you to complete them before you can move forward with the form.

Scheer Landlord Protect	ion Policy - Application - Request for Cover
If you are already aware that there is a circumst break their lease, you will not be covered for thi or are in the process of occurring are not covere exclusion applies to all new requests for cover.	cance which means the tenant may not be able to pay rent, or is planning to is loss under the master policy. Any losses that have already been incurred d if this cover is requested now. The Arrears at Commencement for cover
All sections of this form must be completed for of insurance is only confirmed when we have iss we have received payment of the premium. If yo 0562 during office hours. The cover provided is the Scheer Landlord Proto Taxes, Fees and Charges.	us to consider granting cover. This is a request for cover only and the offer sued you an Invoice/Certificate of Insurance. The cover is confirmed when bu are unsure of any of the requirements, please phone us on (800) 975- ection cover at \$445.00 per year standard premium before applicable State
Download the master policy document below: Master Policy document for PMCs in California Master Policy document for PMCs in all other S	Click on the links to read and download the Master Policy document
I/We have read and understood the above 🗌	

Salutation	Mr	- 1
First Name(s)	Darwin	
Last Name	Watterson	
Company Name (if applicable)	Darwin Watterson	
Email Address	Darwin@WatersonPM.com	
Mailing Address	2115 East Belt Line Road, Dallas County, Carrollton, Texas, TX, 75006	
Physical Address	2115 East Belt Line Road, Dallas County, Carrollton, Texas, TX, 75006	
Phone Number	203 123 4567	
have read the <u>State Fraud Warnings</u> for USA citizens.	. 🗌 This field is required	

Type of Dwelling	Select *
	Please select an item in the list
Address	Enter Address Here
	This field is required
City	
	This field is required
State	
	This field is required
State Code	
	This field is required
ZIP Code	
	This field is required
Property Manager Details	
Name of Property Mangement Agency	SureVestor Property Management
Property Manager	Kate Alfonso Purino
Property Manager State	FL
Previous	Next

Under the Underwriting Questions section, the system will reject the request if the Tenant Rent Payment History, Property Occupancy, and Rental Amount do not meet the underwriting requirements.

Has this tenant been behind in their rental payments by more than 5 days in the last 2 months?	○ No O Yes
Loss of rent incurred before the commencement date is not cover.	covered. Arrears at commencement of policy will affect
Has the residential rental property been unoccupied for 60 days or more?	○ No O Yes
Sorry, we can't offer insurance for this property. Please subryour next tenant.	nit a new cover request when you have a move-in date for
Have you verified the tenants capacity to meet the financial terms of this lease?	No <b>O</b> Yes
Rent Levels Insurable	
What is the verifiable monthly rent for the residential rental property?	999.00
Insurance can only be offered where the monthly rental is m	nore than \$1,000 per month
Cover Commencement Date	
Cover commencement date	
Previous	Next
	(

The cover commencement date is also a required field, and it will only accept the current or future dates.

Cover commencement date	05/09/2022							Ì
		<		Ma	ay 202	2		>
		Su	Мо	Tu	We	Th	Fr	Sa
Previous		1	2	3	4	5	6	7
		8	9 🖌	10	11	12	13	14
		15	16	17	18	19	20	2
		22	23	24	25	26	27	2
		29	30	31	1	2	3	4
		5	6	7	0	0	10	11

The last section of the Policy Request Form shows the Premium Summary. You have two options to pay the Policy: Monthly or Annually.

When paying Monthly, please note the \$50 additional premium applied to the final cost of the policy. Hit Pay Now to input your Credit Card information on the next page; this card will be saved for future installments on the policy, and may be updated in the Settings tab. When you're done, simply click Pay \$\$\$ and the system will charge your card.

Premium Su	mmary			
	,			
Payment	Туре		Monthly	•
Premium	Charge			300.00
RPG Fee				195.00
Total Prei	mium Charges			495.00
Surplus Li	ines Tax			9.00
Stamping	Fee			0.00
State Sur	charge 1			0.00
State Sur	charge 2			0.00
Total Taxe	es			9.00
TOTAL PR	REMIUM			504.00
MONTH	LY PREMIUM TO BE I	NVOICED		42.00
Declarati	ion			
Note: A \$	50 additional premi	um will apply for Monthly Pay	yments (see Payment Type:	Monthly).
Upon rec Policy we and the L subject to	eipt and processing ording & Surplus Line andlord Policy Hold o payment.	of this form, Surevestor will se es disclosures, and Key Facts I er, confirming that the reques	end by email the Invoice & ( nformation Sheet to the Pr t has been accepted and th	Certificate of Insurance, Mast operty Management Compar at the cover has been placed
PAYMEN	IT IS DUE WITHIN 14	DAYS.		
Previo		S	ave	Pay No

Note that an additional 3.0	% processing fee may be applied for	credit card transactions.
Payment Method	Credit Card	T
Card Number*	4242424242424242	
Expiry Date <sup>*</sup>	10/2028 (in mm/yyyy format)	
CVC*	314	
	314	

When paying Annually, you may Pay Now or Bind the Policy and Pay Later.

When you choose to Pay Now, you may pay by Credit Card or Bank Account / ACH. Input your Credit Card or ACH information, and click Pay \$\$\$.

When you choose to **Bind and Pay Later**, the system will bind the policy and send an invoice by email. Payment instructions will be on page 3 of the emailed invoice, detailing our mailing address where you could send a check to, and our ACH information.

Note that an additional 3.0% p	processing fee may be applied for credit card transactions.	
Payment Method	Bank Account 💌	
Account Holder Name $^*$	Jenny Rosen	
Account Holder Type <sup>*</sup>	Individual	
Routing Number*	110000000	
Account Number*	000123456789	

Premium Summary	
Payment Type	Annually
Premium Charge	250.00
RPG Fee	195.00
Total Premium Charges	445.00
Surplus Lines Tax	7.50
Stamping Fee	0.00
State Surcharge 1	0.00
State Surcharge 2	0.00
Total Taxes	7.50
TOTAL PREMIUM TO BE INVOICED	452.50
Declaration Note: A \$50 additional premium will apply for Mon Upon receipt and processing of this form, Sureveste Policy wording & Surplus Lines disclosures, and Key and the Landlord Policy Holder, confirming that the subject to payment.	thly Payments (see Payment Type: Monthly). or will send by email the Invoice & Certificate of Insurance, Master / Facts Information Sheet to the Property Management Company e request has been accepted and that the cover has been placed
PAYMENT IS DUE WITHIN 14 DAYS.	

Note: The page may take a few minutes to load and your browser may even prompt you to close or wait for the tab; please stay on the page as it continues to work in the background.

		195.00	
	Processing. Please wa	445.00	
	Please wait while we are processing you	0.00 r request.	
	This may take up to 30 seconds to con Thank you for your patience.	mplete. 0.00	
Declaration			

When the form is successfully completed, you will see the Thank you section.



**Step 6:** You may click on Clients > Landlord/Client Name > Search > Manage Client again to confirm that the new policy is in the system.

## **OPTIONAL**

Click on Profile to view your current Property Management Company record. To request changes, email <u>info@surevestor.com</u>.

×		SV UAT Env	
SureVestor Property Management Hello Kate Alfonso Purino	SureVestor Property Manag	ement's Profile	•
Clients	Client fields in app profile	from Client Fields	
Your Accounts	Salutation	Mr	
Profile	First Name	Kevin	
Change Password	Middle Name		
Contact Us	Last Name	Knight	
Logout	Legal Name	SureVestor Property Management	
COPYRIGHT 2022 ALL RIGHTS RESERVED	Email	KevinKnight@surevestor.com	
	Client Type	PMC	
	Client Code	HOL0003	
	Trade Terms	14 Days	
	Branch	1	
	Mailing Address 1	214 Denali Street	
	Mailing Address 2	Polk County	
	Mailing City	Haines City	

Click on Change Password to update your current password. Consider updating your password every few weeks.

Click on Contact Us to view our contact information.

Click on Logout to log out of the system after every use.

SureVestor Property Management Hello Kate Alfonso Purino
Clients
Your Accounts
Profile
Change Password
Contact Us
Logout
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# **Contact Us**

### CONTACT

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#### www.surevestor.com

DE license #0699809. CA license #0M31524 dba Scheer Landlord Insurance Solutions.